



## ABTCO LIMITED WARRANTY

1. **WHAT THE WARRANTY COVERS.** This Limited Warranty applies to the original owner ("Owner") of a building on which ABTCO vinyl siding, soffit and accessories ("Product(s)") are originally installed.

A. **WARRANTY.** KP Building Products Ltd. ("KP") warrants that our Product(s), when applied in residential applications in the United States and Canada (including prefabricated residences located or to be located on a permanent building site) will remain free from manufacturing defects that cause peeling, flaking, rusting, blistering or rotting ("Nonconformities"). If the product does not comply with this Limited Warranty, our liability is limited to the provisions set forth in the REMEDIES section.

B. **FADE RESISTANCE.** We warrant, to the original Owner only, that our siding will resist excessive fading from normal and expected weathering and exposure to exterior elements for fifty (50) years. For the purposes of this warranty, excessive fading is defined as a loss of color, after cleaning with a recommended solution, in excess of a Delta E of 4 color units as measured by an industry standard color measurement device. Fade coverage is not transferable.

C. **HAIL DAMAGE.** In the event of damage by hail, the original Owner should report the damage to his or her homeowner's insurance company to pursue coverage under a homeowner's insurance policy. To the extent Product(s) damaged by hail is not covered by the homeowner's insurance policy, we warrant to the original Owner only that we will provide replacement material only for the damaged Product(s). The original Owner shall be responsible for the payment of all installation, labor, freight costs and for the purchase of any additional siding intended to replace undamaged Product(s).

D. **WARRANTY TERM.** If the original Owner of the Product(s) is an individual, the warranty term will be that original Owner's lifetime. If the original Owner of the Product(s) is not an individual, the warranty term will be deemed to be fifty (50) years. The warranty period for any Product(s) repaired or replaced under this Limited Warranty shall be equal to the remaining warranty period applicable to any Product(s) originally installed on the residence.

### 2. WARRANTY TRANSFER

This Limited Warranty, except for Fade Resistance in Section 1B and Hail Damage in Section 1C, may be transferred to the subsequent owner of the residence where the Product(s) has been installed if we are notified of change in ownership within ninety (90) days of the change. Failure to notify us of change in ownership shall relieve us of all further obligations hereunder. Upon change in ownership of the residence where the products were originally installed and our receipt of timely notice of change of ownership, the warranty period shall be fixed at fifty (50) years from the date of original installation.

### 3. EXCLUSIONS FROM WARRANTY COVERAGE

THIS EXPRESS WARRANTY PROVIDES A REMEDY ONLY FOR THE NONCONFORMITIES REPORTED AND CONFIRMED IN ACCORDANCE WITH SECTION 7. DISCOLORATION CAUSED BY AIR POLLUTION OR EXPOSURE TO HARMFUL CHEMICALS IS NOT COVERED BY THIS WARRANTY. DISCOLORATION CAUSED BY EXPOSURE TO THE ELEMENTS OR NORMAL WEATHERING, IS NOT COVERED BY THIS WARRANTY. IN ADDITION, THIS WARRANTY DOES NOT PROVIDE A REMEDY FOR DAMAGE TO THE PRODUCT(S) CAUSED BY:

A. (1) MISUSE OR IMPROPER HANDLING, INSTALLATION OR MAINTENANCE; (2) ALTERATIONS TO THE STRUCTURE AFTER THE ORIGINAL INSTALLATION OF THE PRODUCT(S); (3) ACTS OF GOD,

SUCH AS LIGHTNING, WIND STORM, HURRICANE, TORNADO, EARTHQUAKE, FLOOD OR OTHER SIMILAR SEVERE WEATHER OR NATURAL PHENOMENA; (4) DESIGN, APPLICATION OR CONSTRUCTION OF THE STRUCTURE ON WHICH THE PRODUCT(S) ARE INSTALLED; OR (5) TRANSPORT, STORAGE OR HANDLING OF THE PRODUCT(S) PRIOR TO INSTALLATION.

B. PRODUCT(S) NOT INSTALLED IN COMPLIANCE WITH ALL APPLICABLE BUILDING CODES AND/OR NOT INSTALLED AND MAINTAINED ACCORDING TO THE THEN CURRENT VINYL SIDING INSTITUTE INSTALLATION GUIDE.

C. INSTALLATION WORKMANSHIP.

D. ANY PRODUCT(S) WHICH IS PAINTED OR COATED WITHOUT PRIOR APPROVAL OF KP.

E. MISINSTALLATION OF ANOTHER PRODUCT ON THE SAME WALL.

F. USE OF ACCESSORIES WHICH DO NOT PROPERLY RECEIVE AND/OR SECURE THE PRODUCT(S) TO THE WALL.

G. IMPACT OF FOREIGN OBJECTS.

H. DAMAGE RESULTING FROM FAILURE TO COMPLY WITH OUR INSPECTION AND MAINTENANCE REQUIREMENTS AND INSTALLATION INSTRUCTIONS.

I. FAILURE OF OR DAMAGE TO THE WALL ON WHICH THE PRODUCT(S) WERE INSTALLED CAUSED BY MOVEMENT, DISTORTION, CRACKING OR SETTLING OF THE WALL OR THE BUILDING FOUNDATION.

J. WARPING, DISTORTION OR MELTING FROM ANY EXCESSIVE HEAT OR ANY REFLECTIVE SOURCE.

K. INSTALLATION OVER FOIL BACK FOAM  
ABTCO'S VINYL SIDING IS NOT TO BE INSTALLED OVER FOIL BACK FOAM. REFLECTIVE COATED PRODUCTS MUST NEVER FACE THE VINYL SIDING AND MUST ADHERE TO BUILDING CODE REQUIREMENTS PERTAINING TO USAGE OF HOUSE WRAP MATERIALS. FAILURE TO FOLLOW THIS INSTRUCTION WILL RENDER YOUR ABTCO WARRANTY NULL AND VOID.

### 4. EXCLUSIVE WARRANTY

THIS DOCUMENT CONSTITUTES THE EXCLUSIVE WARRANTIES AND REMEDIES PROVIDED BY KP. THE WARRANTIES AND REMEDIES CONTAINED IN THIS DOCUMENT ARE EXPRESSLY IN LIEU OF ANY AND ALL OTHER OBLIGATIONS, GUARANTEES, WARRANTIES AND REPRESENTATIONS, WHETHER WRITTEN, ORAL OR IMPLIED BY STATUTE, AT LAW OR IN EQUITY, INCLUDING WITHOUT LIMITATION, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. SOME STATES OR PROVINCES MAY NOT ALLOW THE EXCLUSION OF IMPLIED WARRANTIES OR MAY DETERMINE THE PERIOD OF TIME FOLLOWING THE SALE THAT A PURCHASER MAY SEEK A REMEDY UNDER IMPLIED WARRANTIES, SO THE ABOVE EXCLUSION MAY NOT APPLY TO YOU.

### 5. REMEDIES

THIS SECTION PROVIDES FOR THE SOLE REMEDY AVAILABLE TO THE OWNER FOR ANY NONCONFORMITY IN THE PRODUCT(S). In the event of any Nonconformity covered by this Limited Warranty, we will, at our sole option and at our expense, either repair, restore or replace defective or damaged Product(s), including labor and ABTCO Vinyl siding and ABTCO Vinyl accessory materials necessary to perform the work. In addition, labor reimbursement expenses are at the sole discretion of KP and will be paid on rates established by KP. In its sole discretion and option, KP may offer a refund for the purchase price by the original Owner of the ABTCO Product(s) only.



## ABTCO LIMITED WARRANTY

WE MAY DISCONTINUE, MODIFY OR CHANGE THE COLOR OF ANY PRODUCT(S) WITHOUT NOTICE AND SHALL BEAR NO LIABILITY FOR ANY SUCH COLOR CHANGE. IF WE AGREE TO REPLACE PRODUCT(S) UNDER THIS WARRANTY AND AN EXACT REPLACEMENT PRODUCT IS NOT AVAILABLE, WE MAY SUBSTITUTE ANOTHER PRODUCT IT DEEMS TO BE EQUIVALENT IN VALUE AND QUALITY.

### 6. EXCLUSION OF OTHER REMEDIES

IN NO EVENT SHALL WE BE LIABLE TO ANY PERSON FOR AN AMOUNT GREATER THAN THE VALUE OF THE REPAIR OR REPLACEMENT OF THE PRODUCT. IN NO EVENT WILL WE BE LIABLE FOR ANY INCIDENTAL, SPECIAL, INDIRECT, MULTIPLE, PUNITIVE OR CONSEQUENTIAL DAMAGES RESULTING FROM ANY DEFECT IN THE PRODUCT(S) SUPPLIED, INCLUDING, BUT NOT LIMITED TO DAMAGE TO PROPERTY OR LOST PROFITS REGARDLESS OF WHETHER SUCH CLAIMS ARE BASED ON THEORIES OF CONTRACT, WARRANTY, TORT (INCLUDING NEGLIGENCE AND GROSS NEGLIGENCE), STRICT LIABILITY, STATUTORY LIABILITY OR OTHERWISE. Some states or provinces do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. WARRANTY INFORMATION CAN BE FOUND ONLINE AT [www.abtco.com](http://www.abtco.com).

### 7. WHAT THE OWNER MUST DO FOR A WARRANTY CLAIM

Compliance with each of the items set out below in Sections A and B is a condition to our obligations under this limited warranty and the failure to comply with any one or more items may void any rights Owner may have under this limited warranty.

#### A. WARRANTY CLAIMS PROCESS

(i) All claims under this Limited Warranty must be sent in writing within forty-five (45) days after the discovery of the defect, and before beginning any permanent repair, to us at:

Warranty & Claims Department  
803 Belden Road  
Jackson, MI 49203

[kpproductswarranty@saint-gobain.com](mailto:kpproductswarranty@saint-gobain.com)

1-866-850-4447

The following items must be submitted at Owner's expense: proof of purchase, proof of ownership, photos of Product(s), and sample of Product(s) containing the run number.

#### B. OTHER CONDITIONS

- (i) The Owner must notify us of any change in ownership of the home on which the Product(s) are installed within 90 days of the transfer of title.
- (ii) It is the Owner's responsibility to establish the date of installation. The Owner should do this by retaining any records which would tend to prove when the Product(s) was installed, including but not limited to purchase invoices and receipts, contractor's billings, service contracts and building permits. When required, Owners shall be responsible to submit all documentation and siding samples at Owner's expense.
- (iii) Upon reasonable notice, the Owner must allow KP to enter the property and building on which the Product(s) is installed to inspect such Product(s). KP or its representatives will visit the property upon notice and only when deemed necessary as determined solely by KP.

THE VINYL SIDING INSTITUTE'S IMPORTANT FIRE SAFETY INFORMATION STATEMENT IS AS FOLLOWS:

Exterior vinyl building materials require little maintenance for many years. Nevertheless, common sense dictates that builders and suppliers of vinyl products store, handle and install vinyl materials in a manner that avoids damage to the product and/or structure. Owners and Installers should take a few simple steps to protect vinyl building materials from fire.

#### TO HOME AND BUILDING OWNERS:

Rigid vinyl siding is made from organic materials and will melt or burn when exposed to a significant source of flame or heat. Building owners, occupants and outside maintenance personnel should always take normal precautions to keep sources of fire, such as barbecues, and combustible materials, such as dry leaves, mulch and trash, away from vinyl siding.

#### TO THE BUILDING TRADES, SPECIFIERS, PROFESSIONALS AND DO-IT-YOURSELF INSTALLERS:

When rigid vinyl siding is exposed to significant heat or flame, the vinyl will soften, sag, melt or burn, and may thereby expose material underneath. Care must be exercised prior to installation when selecting underlayment materials because many underlayment materials are made from organic materials. All building materials should be installed in accordance with local, state, and Federal building codes and fire regulations.

#### CARE AND MAINTENANCE

While ABTCO vinyl siding remains virtually maintenance-free, it will become dirty as any other product which is exposed to atmospheric conditions. Normally, your ABTCO vinyl siding can be cleaned satisfactorily through the use of an ordinary garden hose. If stubborn stains cannot be removed with water, the following procedure should be used:

1. Equip the garden hose with a soft-bristled, long handle car brush.
2. Where soil is of a stubborn nature, the following cleaning solution works well:
  - 1/3 cup household detergent
  - 2/3 cup trisodium phosphate
  - 1 gallon water

In certain geographic areas where mildew may be a problem, substitute one quart of 5% sodium hypochloride (household bleach) for one quart water in the above formula. Where the house is extremely dirty, it is recommended that you start washing from the bottom and go to the top, rinsing frequently. Cleaning solutions should be permitted to stand on the surface of the siding for several minutes before rinsing.

For further information, contact:

Warranty & Claims Department  
803 Belden Road  
Jackson, MI 49203

[kpproductswarranty@saint-gobain.com](mailto:kpproductswarranty@saint-gobain.com)

**This Limited Warranty is effective for all ABTCO Products installed on or after May 1, 2024.**

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