



Thank you for your recent Backyard Creations purchase.

For all product questions, warranty issues and/or missing part requests, please contact the manufacturer listed below.

Please note that multiple manufacturers have produced product under this brand, so you must contact the specific manufacturer for the product you have purchased. This vendor may not be able to supply parts for other Backyard Creations items you may have purchased.

Customer Service is available between the hours of:

8:30 a.m. to 4:30 p.m. CST, Monday to Friday

Phone: 1-877-447-4768

Email: customerservice@ghpgroupinc.com

Thank you again for your purchase. We appreciate your business.